



**INTEGRATED**  
DIGITAL TECHNOLOGIES, CORP.



**Microsoft** Partner

COMPUTER TRAINING CENTERS - CONSULTING SERVICES

# Course Schedule Year 2012



**Delivering High Level Technical  
Training with Solutions in Mind**

[www.idt.edu](http://www.idt.edu)

888.690.8103  
[info@idt.edu](mailto:info@idt.edu)



Integrated Digital Technologies is the training organization with the most authorized learning IT partner affiliations in the Western United States. IDT has trained individuals as well as organizations since 1995.

Our services go beyond Computer Training and expand to IT Consulting, Programming, Technical Recruitment, Hardware and Software Sales and much more so that our clients find one vendor for all their needs. Over the years, we have dedicated ourselves to help our clients in every-one of their technical needs; emphasizing our services in training and IT Consulting in all levels.

IDT's trainers and consultants focus on driving business value through technology innovation while transferring knowledge, satisfying customers while collaborating with our partners.

## Training Services

### Classroom

- Instructor-Led
- Live via Web Tools
- Blended Training
- Hands-on Labs
- Workshop and/or Seminars

### Online

- Live
- Pre-Recorded
- Blended Training

### Offsite or Mobile

- Instructor-Led
- Live via Web Tools
- Blended Training
- CBT
- LMS Corporate
- Instructor Outsourcing
- Specialized Training
- Classroom Rentals

## Consulting Services

### Network Support

- Technical Support/Help Desk
- Onsite/Oncall Support
- Lan/Wan Assessment

### Programming/eBusiness

- Custom Development
- Web Design/Hosting/SEO
- Portals/Flash/Analytics

## Other Services

- Server 2008/Windows 7
- Security/Exchange/CRM
- SharePoint/Cloud/Office 365
- SQL/VMware/Lynch/Cabling
- Accounting Software
- Hardware Sales
- Software Sales and Licensing
- Hardware and Software
- Telephony/Cisco/SAN
- Azure/HyperV/IBM/Novell

## Alumni Testimonials:

"The only place I know you can get authorized training at its best. Excellent Instructors. The best time and money that I have spent."

Charles W, IT Director - IDT Alumni.

"I've shopped many places but at IDT, I found a unique combination of individualized training with personal care backed by unparalleled student services and quality."

Randy W, Network Support Analyst - IDT Alumni

"The most exciting and well-organized lectures delivered by some of the best trainers that I have had. My staff was very happy with the training and it showed that we learned when we went to the office"

Irena E, Chapter Manager - IDT Alumni

**Do you need to update your Skills and make more money?**

**Are you unemployed and receiving benefits?**

**Are you participating on a WIA program?**

**Are you a Veteran or have a GI Bill?**

**Is your Corporation in need of Training dollars (up to \$5000 per employee - ETP)?**

**Do you have IT training vouchers from an authorized IT vendor?**

**Do you need Customized Training?**

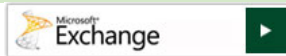
**If you answer YES to any of these questions, call us.**



# Course Schedule | Year 2012



Course	Name	Days	Price	Dates
10174	Configuring, Managing and Trouble shooting Microsoft SharePoint 2010	5	\$2,495.00	1/30, 2/6, 3/5, 4/2, 4/30, 6/4 7/9, 8/6, 9/10, 10/1, 11/5, 12/3
10175	Developing and Customizing Applications for Microsoft SharePoint 2010	5	\$2,495.00	1/16, 2/13, 3/19, 4/9, 5/7, 6/11 7/16, 8/13, 9/17, 10/8, 11/26, 12/10
10231	Designing and Deploying Microsoft SharePoint 2010	5	\$2,495.00	1/23, 2/20, 3/19, 4/09, 5/14, 6/18 7/23, 8/20, 9/24, 10/15, 11/5, 12/17
10232	Designing Applications for Microsoft SharePoint 2010	5	\$2,495.00	1/30, 2/27, 3/26, 4/30, 5/21, 6/25 7/30, 8/27, 9/10, 10/22, 11/26, 12/3
50354	SharePoint 2010 SharePoint Designer	2	\$1,195.00	1/3, 2/2, 3/1, 4/5, 5/3, 6/7 7/5, 8/2, 9/6, 10/4, 11/01, 12/06
50429	SharePoint 2010 Business Intelligence	5	\$2,495.00	1/9, 2/6, 3/5, 4/2, 5/7, 6/11 7/9, 8/6, 9/10, 10/8, 11/5, 12/17
50470	Microsoft SharePoint 2010 for the Site Owner/Power User	2	\$ 995.00	1/5, 2/9, 3/1, 4/5, 5/10, 6/14 7/12, 8/9, 9/13, 10/11, 11/15, 12/13
50478	SharePoint 2010 Advanced Foundation Development	5	\$ 2495.00	1/9, 2/13, 3/5, 4/9, 5/14, 6/18, 7/16 8/13, 9/17, 10/15, 11/26, 12/17
50468	SharePoint 2010 End User - Level 1	3	\$1,495.00	1/16, 2/20, 3/12, 4/16, 5/21, 6/25 7/23, 8/20, 9/24, 10/22, 11/5, 12/3
50469	SharePoint 2010 End User - Level 2	2	\$ 995.00	1/19, 2/23, 3/15, 4/19, 5/24, 6/28 7/26, 8/23, 9/27, 10/25, 11/8, 12/6



Course	Name	Days	Price	Dates
10135	Configure, Manage and Troubleshoot Microsoft Exchange Server 2010	5	\$2,495.00	1/23, 2/06, 3/12, 4/09, 5/21, 6/18 7/09, 8/13, 9/10, 10/1, 11/5, 12/3
10233	Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010	5	\$2,495.00	1/30, 2/13, 3/26, 4/16, 5/14, 6/11 7/16, 8/20, 9/17, 10/8, 11/26, 12/10



Course	Name	Days	Price	Dates
10325	Automating Administration with Windows PowerShell 2.0	5	\$2,495.00	1/09, 2/27, 3/05, 4/16, 5/07, 6/11 7/16, 8/13, 9/17, 10/15, 11/26, 12/10



Course	Name	Days	Price	Dates
50255	Managing, and Securing your Networks Through Group Policy	4	\$1,995.00	1/3, 2/6, 3/5, 4/2, 5/1, 6/4, 7/2, 8/6, 9/4, 10/1, 11/13, 12/3
10215	Implementing and Managing Microsoft Server Virtualization - HyperV	5	\$2,495.00	1/9, 2/6, 3/5, 4/9, 5/7, 6/4, 7/9, 8/6, 9/10, 10/8, 11/5, 12/3
50217	Planning, Deploying and Managing Microsoft System Center Service Manager 2010	4	\$1,995.00	1/3, 2/20, 3/19, 4/2, 5/1, 6/18, 7/2, 8/6, 9/4, 10/8, 11/13, 12/3
50412	Implementing Active Directory Federation Services 2.0 for Windows Server 2008	4	\$1,995.00	1/16, 2/27, 3/26, 4/9, 5/1, 6/25, 7/2, 8/13, 9/10, 10/15, 11/26, 12/10
6416	Updating Active Directory and Network Infrastructure Skills to Windows Server 2008	5	\$2,495.00	1/9, 2/13, 3/5, 4/2, 5/7, 6/4, 7/9, 8/6, 9/17, 10/22, 11/5, 12/17
6418	Deploying Microsoft Windows Server 2008	3	\$1,495.00	1/18, 2/15, 3/7, 4/4, 5/9, 6/6, 7/11, 8/8, 9/19, 10/24, 11/19, 12/26
6419	Configuring, Managing & Maintaining Windows Server 2008 Servers	5	\$2,495.00	1/23, 2/06, 3/19, 4/23, 5/14, 6/11, 7/16, 8/13, 9/24, 10/29, 11/26, 12/17
6423	Implementing and Managing Windows Server 2008 Clustering	3	\$1,495.00	1/25, 2/22, 3/21, 4/25, 5/16, 6/20, 7/18, 8/15, 9/19, 10/17, 11/19, 12/5
6425	Configuring Windows Server 2008 Active Directory Domain Services	5	\$2,495.00	1/23, 2/27, 3/19, 4/16, 5/07, 6/25, 7/23, 8/20, 9/24, 10/22, 11/26, 12/10
6427	Configure and Troubleshoot Internet Information Services in Windows Server 2008	3	\$1,495.00	1/2, 1/23, 2/06, 3/12, 4/9, 5/21, 6/11, 7/23, 8/27, 9/10, 10/1, 11/5, 12/17
6428	Configuring and Troubleshooting Windows server 2008 Terminal Services	2	\$ 995.00	1/5, 2/9, 3/15, 4/12, 5/24, 6/14, 7/26, 8/30, 9/13, 10/4, 11/8, 12/20
6436	Designing Active Directory for Windows Server 2008	5	\$2,495.00	1/30, 2/13, 3/19, 4/30, 5/21, 6/18, 7/23, 8/20, 9/17, 10/8, 11/5, 12/3

## Project Management

Course	Name	Days	Price	Dates
50220	Principles of Project Management	2	\$995.00	1/16, 2/20, 3/19, 4/16, 5/7, 6/4, 7/9, 8/20, 9/24, 10/15, 11/5, 12/10
50413	Mastering Microsoft Project 2010	3	\$1,495.00	1/18, 2/22, 3/21, 4/18, 5/9, 6/6, 7/11, 8/22, 9/26, 10/17, 11/14, 12/12
PMP	Project Management Professional	5	\$2,995.00	1/23, 2/20, 3/26, 4/23, 5/14, 6/18, 7/16, 8/27, 9/24, 10/22, 11/26, 12/17
5927	Managing Projects with Microsoft Office Project 2007	3	\$1,495.00	1/30, 2/26, 3/28, 4/30, 5/29, 6/25, 7/30, 8/27, 9/4, 10/29, 11/13, 12/26



Course	Name	Days	Price	Dates
<b>VADVSEC</b>	Advanced VMWare Security Ultimate Bootcamp	5	\$3995.00	1/9, 2/6, 3/5, 4/2, 5/7, 6/4, 7/9 8/6, 9/10, 10/1, 11/5, 12/3
<b>VMW-5FT</b>	VMWare vSphere 5.0: Install, Configure, & Manage 5.0 Bootcamp	5	\$3,995.00	1/16, 2/13, 3/12, 4/9, 5/14, 6/11 7/16, 8/13, 9/17, 10/8, 11/5, 12/10
<b>VMW-4FT</b>	VMWare vSphere: Install, Configure, & Manage 4.1 Bootcamp	5	\$3,495.00	1/23, 2/20, 3/19, 4/16, 5/21, 6/18 7/23, 8/20, 9/24, 10/15, 11/26, 12/17



Course	Name	Days	Price	Dates
<b>10262</b>	Developing Windows Applications with Microsoft Visual Studio 2010	5	\$2,495.00	1/9, 2/6, 3/19, 4/2, 4/30, 6/4, 7/9 8/6, 9/10, 10/22, 11/5, 12/3
<b>10263</b>	Developing Windows Communication Foundation Solutions with Microsoft Visual Studio 2010	3	\$1,695.00	1/9, 2/1, 3/12, 4/9, 5/7, 6/11, 7/16 8/13, 9/17, 10/29, 11/14, 12/10
<b>10264</b>	Developing Web Applications with Microsoft Visual Studio 2010	5	\$2,495.00	1/23, 2/13, 3/19, 4/16, 5/14, 6/18 7/23, 8/20, 9/24, 10/1, 11/26, 12/17
<b>10265</b>	Developing Data Access Solutions with Microsoft Visual Studio 2010	5	\$2,495.00	1/30, 2/20, 3/26, 4/23, 5/21, 6/25 7/30, 8/27, 9/10, 10/8, 11/5, 12/3
<b>10266</b>	Programming with C# Using Microsoft .NET Framework 4	5	\$2,495.00	1/9, 2/06, 3/5, 4/2, 4/30, 6/4, 7/9 8/6, 9/17, 10/15, 11/26, 12/10
<b>10267</b>	Introduction to Web Development with Microsoft Visual Studio 2010	5	\$2,495.00	1/16, 2/6, 3/26 4/9, 5/14, 6/11, 7/16 8/13, 9/24, 10/22, 11/5, 12/17



Course	Name	Days	Price	Dates
<b>10533</b>	Deploying, Configuring and Administering Microsoft Lync Server 2010	5	\$2,895.00	1/16, 2/13, 3/5, 4/16, 5/14, 6/4 7/23, 8/20, 9/17, 10/1, 11/5, 12/3
<b>10534</b>	Planning and Designing a Microsoft Lync Server 2010 Solution	5	\$2,895.00	1/9, 1/30, 2/27, 3/12, 4/23, 5/21, 6/25 7/30, 8/27, 9/24, 10/8, 11/26, 12/10



Course	Name	Days	Price	Dates
<b>2778</b>	Writing Queries Using Microsoft Server 2008 Transact SQL	3	\$1,495.00	1/23, 2/20, 3/19, 4/23, 5/7, 6/4, 7/9, 8/6, 9/10, 10/8, 11/5, 12/10
<b>50400</b>	Design, Optimize and Maintaining a Database Admin Solution for MS SQL Server 2008	5	\$2,495.00	1/9, 2/6, 3/5, 4/2, 5/7, 6/4, 7/9, 8/6, 9/10, 10/1, 11/5, 12/3
<b>50401</b>	Designing and Optimizing Database Solutions with Microsoft SQL Server 2008	5	\$2,495.00	1/16, 2/13, 3/12, 4/9, 5/14, 6/11, 7/16, 8/13, 9/17, 10/8, 11/26, 12/10
<b>50429</b>	SharePoint 2010 Business Intelligence	5	\$2,495.00	1/9, 2/6, 3/5, 4/2, 5/7, 6/11, 7/9, 8/6, 9/10, 10/8, 11/5, 12/7
<b>50465</b>	Performance 2010 Designing and Implementing Scorecards and Dashboards	3	\$1,495.00	1/25, 2/29, 3/7, 4/18, 5/30, 6/13, 7/2, 8/1, 9/5, 10/10, 11/14, 12/5
<b>6158</b>	Updating SQL Server 2005 Skills to SQL Server 2008	3	\$1,495.00	1/4, 2/1, 3/14, 4/25, 5/2, 6/6, 7/2, 8/1, 9/5, 10/10, 11/14, 12/12
<b>6231</b>	Maintaining a Microsoft SQL Server 2008 Database	5	\$2,495.00	1/23, 2/20, 2/27, 3/19, 4/23, 5/7, 6/4, 7/9, 8/6, 9/10, 10/1, 11/5, 12/3
<b>6232</b>	Implementing a Microsoft SQL Server 2008 Database	5	\$2,495.00	1/23, 2/13, 3/19, 4/16, 5/14, 6/11, 7/16, 8/13, 9/17, 10/8, 11/26, 12/10
<b>6234</b>	Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services (SSAS)	3	\$1,495.00	1/11, 2/15, 3/14, 4/11, 5/16, 6/13, 7/18, 8/15, 9/12, 10/17, 11/14, 12/5
<b>6235</b>	Implementing and Maintaining Microsoft SQL Server 2008 Integration Services (SSIS)	3	\$1,495.00	1/18, 2/22, 3/21, 4/18, 5/23, 6/20, 7/25, 8/22, 9/19, 10/24, 11/14, 12/12
<b>6236</b>	Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services	3	\$1,495.00	1/09, 2/27, 3/12, 4/23, 5/14, 6/25, 7/30, 8/27, 9/24, 10/29, 11/26, 12/7



<b>APLUS</b>	A+ Certification	5	\$2,000.00	1/23, 2/6, 3/5, 4/2, 5/7, 6/4, 7/9, 8/6, 9/10, 10/1, 11/5, 12/3
<b>NPLUS</b>	Network+ Certification	5	\$2,000.00	1/16, 2/27, 3/12, 4/9, 5/07, 6/11, 7/16, 8/13, 9/17, 10/8, 11/26, 12/10
<b>SPLUS</b>	Security+ Certification	5	\$2,000.00	1/30, 2/20, 3/19, 4/16, 5/21, 6/18, 7/23, 8/20, 9/24, 10/15, 11/5, 12/17
<b>LPLUS</b>	Linux+ Certification	5	\$2,000.00	1/30, 2/27, 3/26, 4/23, 5/7, 6/25, 7/30, 8/27, 9/10, 10/22, 11/26, 12/3
<b>PPLUS</b>	Project+ Certification	5	\$2,000.00	1/30, 2/6, 3/26, 4/23, 5/21, 6/25, 7/30, 8/27, 9/17, 10/29, 11/26, 12/10



Windows 7



Course	Name	Days	Price	Dates
<b>6292</b>	Installing and Configuring Microsoft Windows 7 Client	3	\$1,495.00	1/16, 2/6, 3/5, 4/2, 5/7, 6/4, 7/9, 8/6, 9/10, 10/1, 11/5, 12/3
<b>6294</b>	Planning and Managing Windows 7 Desktop Deployment and Environments	5	\$2,495.00	1/9, 2/6, 3/5, 3/12, 4/23, 5/14, 6/11, 7/9, 8/6, 9/10, 10/8, 10/26, 12/10
<b>50331</b>	Windows 7 Enterprise Desktop Support	5	\$2,495.00	1/16, 2/13, 3/19, 4/16, 5/14, 6/18, 7/16, 8/13, 9/17, 10/15, 11/26, 12/17



Course	Name	Days	Price	Dates
<b>50028</b>	Managing Systems Center Operation Manager 2007 R2 (SCOM)	5	\$2,495.00	1/23, 2/20, 3/5, 4/2, 5/21, 6/4, 7/23, 8/20, 9/10, 10/22, 10/5, 12/3
<b>50216</b>	System Center Operations Manager 2007 R2: Advanced Config and Administration	3	\$1,695.00	1/30, 2/27, 3/12, 4/9, 5/23, 6/11, 7/30, 8/27, 9/5, 10/29, 11/19, 12/5
<b>50217</b>	Planning, Deploying and Managing MS System Center Service Manager 2010	4	\$2,995.00	1/3, 2/20, 3/19, 4/2, 5/1, 6/18, 7/2, 8/6, 9/4, 10/8, 11/13, 12/10
<b>6451</b>	Plan, Deploy and Manage System Center Configuration Manager 2007	5	\$2,495.00	1/9, 2/13, 3/26, 4/16, 5/7, 6/25, 7/9, 8/13, 9/24, 10/8, 11/5, 12/17
<b>10215</b>	Implementing and Managing Microsoft Server Virtualization	5	\$2,495.00	1/9, 2/6, 3/5, 4/9, 5/7, 6/4, 7/9, 8/6, 9/10, 10/8, 11/5, 12/3



<b>50466</b>	Windows Azure Solutions with Microsoft Visual Studio 2010	3	\$1,695.00	1/4, 2/1, 3/7, 4/4, 5/9, 6/6, 7/11, 8/15, 9/12, 10/10, 11/7, 12/12
--------------	---	---	------------	--



<b>WORD</b>	Microsoft Office Word 2010 (Beg, Int, Adv)	1	\$ 265.00	See web site for current dates
<b>EXCEL</b>	Microsoft Office Excel 2010 (Beg, Int, Adv)	1	\$ 265.00	See web site for current dates
<b>PPOINT</b>	Microsoft Office PowerPoint 2010 (Beg, Int, Adv)	1	\$ 265.00	See web site for current dates
<b>ACCESS</b>	Microsoft Office Access 2010 (Beg, Int, Adv)	1	\$ 265.00	See web site for current dates
<b>OUTLOOK</b>	Microsoft Office Outlook 2010 (Beg, Int, Adv)	1	\$ 265.00	See web site for current dates



<b>RHCE</b>	Red Hat Certified Engineer	4	\$2,295.00	Call for dates
<b>RHCSA</b>	Red Hat Certified Systems Administrator	4	\$2,295.00	Call for dates

Course	Name	Days	Price	Dates
<b>CEH</b>	Ethical Hacking and Countermeasures	5	\$2,695.00	1/9, 2/6, 3/5, 4/2, 5/7, 6/4, 7/9 8/6, 9/10, 10/1, 11/5, 12/3
<b>ECSA</b>	EC-Council Certified Security Analyst	5	\$2,995.00	1/16, 2/13, 3/12, 4/9, 5/14, 6/11 7/16, 8/13, 9/17, 10/8, 11/5, 12/17

**(ISC)<sup>2</sup> Education Affiliate  
(CISSP)**

<b>CISSP</b>	Certified Information Systems Security Professional	5	\$2,995.00	1/23, 2/20, 3/19, 4/9, 5/21, 6/18 7/16, 8/20, 9/24, 10/15, 11/26, 12/10
--------------	---	---	------------	--

**Other courses: IDT-CCNP, IDT-CCSP, Wireless, Voice**

<b>ICND1-IDT</b>	Interconnecting Cisco Networking Devices Part 1 (CCNA-IDT)	5	\$2,495.00	1/9, 2/20, 3/19, 4/16, 5/7, 6/4, 7/23 8/13, 9/10, 10/22, 11/5, 12/3
<b>ICND2-IDT</b>	Interconnecting Cisco Networking Devices Part 2 (CCNA-IDT)	5	\$2,495.00	1/16, 2/27, 3/26, 4/23, 5/14, 6/11 7/30, 8/20, 9/17, 10/29, 11/26, 12/10

**CISM**

<b>CISM</b>	Certified Information Security Manager	5	\$2,995.00	1/23, 2/13, 3/26, 4/23, 5/21, 6/25 7/9, 8/27, 9/24, 10/22, 10/26, 12/17
-------------	--	---	------------	--

**OTHER COURSES AND TECHNOLOGIES TAUGHT AT IDT (see web site)**

CRM, GREAT PLAINS, SILVERLIGHT, ORACLE, WIRELESS, CRYSTAL REPORTS  
CITRIX, ITIL, SIX SIGMA, SEO, HTML, AND MANY OTHERS UPON REQUEST.



**Corporate Passport: Get the most out of your IT Training Budget with no expiration passports. "Save thousands of dollars"**

At IDT, we are aware that one of the many challenges organizations face today is getting their people trained in a timely manner. Many organizations have to contend with cancellations and rescheduling of training. We understand how important your time and scheduling efforts are and we are committed to providing our classes in a timely manner. To facilitate your training needs, IDT provides ongoing classes at various times during the day.

## IDTLive

IDT is proud to introduce its online instructor-led platform that provides a solution to remote students to take instructor-led courses facilitated via conferencing, collaboration and methodologies that concentrate on blending traditional classroom instruction with new online delivery technologies. The main focus of this technology is to provide the same traditional classroom experience to our online students. Through the utilization of virtual meeting, conferencing, hands-on labs and video tools, student now have the ability to participate on a remote class session just like if they were in the class themselves.

The benefits associated with the use of this platform are:

Anywhere, anytime, you can now take classes remotely with the peace of mind that you are using the same world-class instructors that you would use if you attend an instructor-led class without compromising the quality of the delivery.

### Benefits

- Same experience as instructor-led classes
- Anywhere, any place attendance
- Travel / Time and Hotel Savings
- Minimal broadband to attend
- Maximum hands-on experience
- Virtual Collaboration
- Select most comfortable environment for you (home, office or a hybrid setting)

## IDTRewards

IDT is proud to introduce to our client a very innovative and progressive Rewards Loyalty program.

This is a way of thanking our clients for their continuous business. This new tool allows our client to get rewarded for their spending and at the same time take advantage of premium events and offerings either totally free or discounted rates. We want you to take advantage of events, coupons, raffles, referrals, sweepstakes, discount purchasing and much more.

This is a site that you may want to keep visiting. We want you to take full advantage of every single way of earning with us. We value your business and want to keep in touch with you. Membership is free. Start earning points and enjoy the benefits of this program. See rules and conditions for participation listed on the site. Free Membership at <http://www.idtrewards.com>.

### Main Features

- Earn, Redeem, Shop
- Events, Referral, Coupons, Discounted Vouchers
- Prizes, Sweepstakes
- Seminars, Webinars, Hands-on Labs
- Point Tracking, ecommerce Benefits
- Client awareness via Event Participation
- Increase Knowledge of products
- Keep Client in the Loop
- Earn points by being our client
- Latest gadgets and IT trends at this site

## IDTEvents

Get the latest information on IT technologies that you may want to implement in the near future. IDT events are composed of several components geared to help you or your organization gain knowledge on products. Experience the product before investing or enhancing your knowledge on

### Events

- Conferences highlighting various topics
- Seminars in most current IT technologies
- Webinars
- Hands-on Labs - Get a chance to try new products
- Meetings
- Prototyping - available upon request
- Miscellaneous Sponsored Events

areas that are critical to future companies' rollout or implementations. Learn from experienced trainers and consultants the do's and the don't's, best practices, shortcuts and proven paths that will make your next implementation a success. Keeping you educated is our goal to your project success.



# IDTGuarantee

## Satisfaction Guarantee

We are committed to you and your investment in our training courses; this is why we want to make sure that you are totally satisfied while attending our courses. Bringing you the highest quality learning experience possible is not only our ultimate goal, but our commitment. We want your repeat business and your success; this is the reason why we would like to provide you in writing the following guarantees:

## Corporate Resource Guarantee

We want to protect your investment in training. If a company-sponsored student leaves the company within one year of attending an IDT public course, you may send another employee to the same course, on a space available basis and as long as that course is still active, for just the cost of the material. Some restrictions apply.

## Course Retake Lifetime Guarantee

As long as the same course is available, you or your employee may retake the same course at no charge, on a space available basis and as long as the course is still active. If the course had a version upgrade you would only need to purchase new courseware and pay any additional lab charges that may apply.

## Version Upgrade Guarantee

Version Upgrades are expected in the IT industry, this is why we want to assure that you get the best out of your investment in training. We are ready to provide you with substantial discounts if any course your employee attends is upgraded within 9 months. The revised course will be discounted, based on the amount of time elapsed since the first attend, as follows: 0-3 months, 90% discount, 4-6 months, 60% discount, 7-9 months, 30% discount.

If we ever fail to meet your expectations please contact our Management and they will make sure that any concerns are addressed. We want every attempt possible to meet and beat your highest expectations.

## Top Reasons to choose IDT:

- Free Retake policy for most courses \*
  - On-site testing through Prometric or Vue \*
  - Authorized Learning Partner for most IT vendors
  - Certified Instructors with real world experience
  - Certifications Recognized by the IT Industry
  - Learning Labs and study areas to enhance learning
  - Free Technical Events/Seminars to keep up with current IT trends and new technologies
  - Certification testing preparation
  - Job Placement and Career Counseling Services
  - Quality Content/ Official Curriculum \*
  - Flexible Learning Modalities (instructor-led, e-learning, distance, mentored learning)
  - Skills Assessments and Competency Maps
  - Student Support Services (financial assistance and advisors knowledgeable in IT)
  - Convenient Local offices
  - Veteran and GI Bill training supported
  - State of the Art Equipment
  - Morning, Evening and Weekend schedules
  - Licensed by the State of California
  - Certificate upon completion of each course and program
  - Free parking \*
  - and many more...
- \* Some restrictions apply.

# Consulting Services and Classroom Rentals

Integrated Digital Technologies offers a wide range of solutions to meet the most demanding tasks in the IT industry. IDT can help your organization find the right solution under one roof. Our certified staff and key IT partners in the various IT technologies allow us to provide optimal service at affordable market prices. Our ability to assess a problem and come up with a solution is our core competency and one that your organization will benefit to complete the proposed task.

Since 1995, we have provided our services to thousands of organizations. We want you to take advantage of our expertise and our talented IT professionals. Our team is ready to help you with your next project. Below, you will find some of the areas that we concentrate on. From Network Design and Implementation to IT Training, from Web Development to Programming, from Managed Services to Technical Support and Staffing. We will make all our resources available to you so that you and your organization succeed.

## Network and Apps Support

### Onsite/Oncall Support

- Scheduled Visits
- Problem Resolution
- Preventive Maintenance
- Project Implementation
- Technical Support
- Remote Phone Support
- Help Desk and Problem Tracking

### Remote Monitoring

- 24x7x365 Support
- Problem Analysis
- Resolution and Escalation
- Certified Engineers

### LAN/WAN Assessment

- Audit and Inventory
- Gap Analysis
- Document Findings
- Recommendations
- Asset Management

## eBusiness

### Web Design/Development

- Prototype Design and Logo Design
- Web Hosting
- Development and Testing
- Customization and eCommerce
- Flash Design

### Web Maintenance and Support

- Content Management
- Advanced Programming
- 24x7x365 Monitoring and Support

### Web Marketing

- SEO, SEM and Pay per Click
- Web Analytics
- Email Marketing
- Merchant Services
- Email Hosting
- Social Network and RSS feeds
- Video, Blogs, Forums, Affiliate
- Press Releases and Copywriting

## Programming

### Custom Development

- Most Programming Languages
- Most Platforms
- API Customization
- Standardization of Applications
- Full Integration

### Software Evaluation and Implementation

- Requirements Definition
- Requirements Prioritization
- Gap Analysis and Evaluation

### Application Maintenance and Support

- Redesign and Optimization
- Support Plans
- Programming Support
- Documentation
- Project Development Management

## Security and Exchange

### Security Assessment

- Intrusion Detection
- Penetration Testing, Ethical Hacking

### Exchange

- On Premises and/or Hosted
- Outlook Implementation

## Databases and SharePoint

### Databases

- MS SQL 2008, Oracle, MySQL
- Design and Implementation
- Integration

### SharePoint

- Plan, Design and Implementation

## Cloud and Virtualization

### Office 365

- Windows Azure
- Lynch
- VMware
- HyperV
- Storage

## CRM / Accounting Software

- Microsoft CRM
- Great Plains Accounting
- Quickbooks and Peachtree

## Servers/Operating Systems

### MS Windows Server 2008

- Plan, Design and Implementation
- Upgrades, Installations

### MS Windows 7

- Rollouts
- System Center and Unified Message

## Hardware and Software

### Licensing and Sales

- Most Software Vendors
- Most Hardware Vendors

Others: Cabling, Telephony, Routing and Switching, SAN, Firewalls, Collocation, etc

## Classroom Rentals

[Classroomrentalsincalifornia.com](http://Classroomrentalsincalifornia.com)  
[TrainingRoomforrent.com](http://TrainingRoomforrent.com)

## Testing Services

IDT is a testing proctor for: Prometric, Vue, Kryterion, Pan and Certipoint. Special pricing available for most tests.

## Microsoft Software Assurance Training Vouchers

Your organization may qualify to receive training credits from Microsoft. These credits are good towards qualified classes taught at IDT.



## Onsite and Group Training

IDT can arrange training at your site or for small groups. Please contact us to arrange for a quote.

## National Network of Training Facilities

IDT offers a national network of facilities, located in major business centers across the country.

Main Locations in California:

### GLENDALE

1501 S. Brand Blvd.  
Glendale, CA 91204

### SANTA ANA

1526 Brookhollow Dr., Ste 77  
Santa Ana, CA 92705



MI-TRAINING  
PARTNERS

### Nationwide Training Capabilities

Alabama  
California  
District of Columbia  
Florida

Georgia  
Illinois  
Massachusetts  
Nebraska

New Jersey  
New York  
Ohio

Texas  
Virginia  
Washington



[www.idt.edu](http://www.idt.edu)

888.690.8103  
[info@idt.edu](mailto:info@idt.edu)

1501 S. Brand Blvd.  
Glendale, CA 91204